



Personal Customer Page

User Information

Dear Parent,

This leaflet describes how you can access your personal customer page.

Why?

On your personal customer page, you can quickly pass on information to our employees at a time that suits you.

Through your customer page, you have access to your child's scheduled rides.

On the Tracking & Tracing tab, you can track your child's route and their estimated time of arrival at the destination

By registering on our app, you can also receive push notifications related to student transportation.

Drivers are also immediately notified when your child is sick or on holiday, so you do not have to call us anymore.

Your message will automatically be sent to the transportation coordinator, who will contact you as soon as possible if necessary.



Het Spijk 19
8321 WT Urk



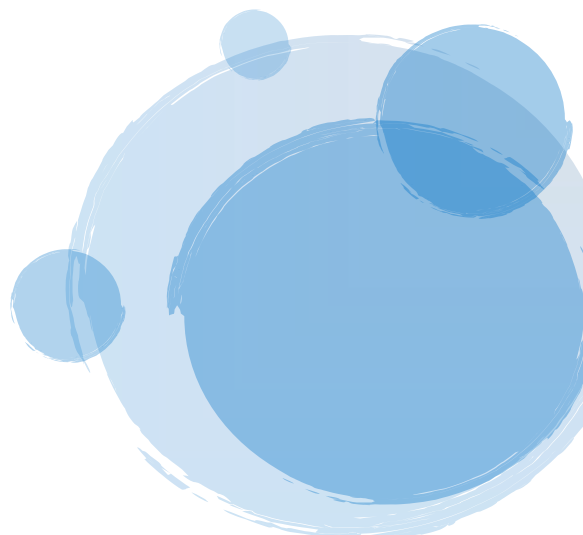
088-1616175



centrale@van-slooten.nl



www.van-slooten.nl





Personal Customer Page

Where can you find your customer page?

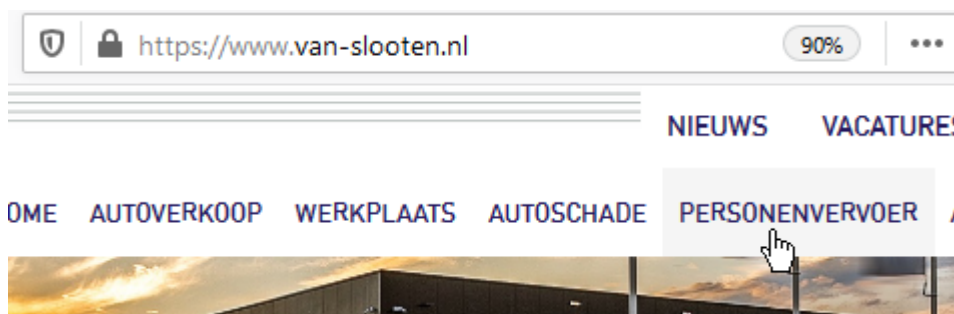
Van Slooten Klant pagina

You will be taken to the Customer page where you can log in with your username and password.

If you do not want to use the Van Slooten App, you can access the customer page via this link.
<https://wintax.van-slooten.nl/client/user.wts>

You can also visit our website: www.van-slooten.nl

Select the Passenger Tab transport



Sign in by pressing the button below

INLOGGEN VOOR OUDERS
LEERLINGENVERVOER



Personal Customer Page

Menu options on your Customer Page

Van Slooten Klant pagina Ritten Facturen Ziek/vakantie **Profiel**



Change your password in Profile

Uw profiel

Klanten Wachtwoord Twee-factor-authenticatie

Huidige wachtwoord

Uw profiel

Klanten Wachtwoord Twee-factor-authenticatie

To add another layer of security to your account, you can set up Two-Factor Authentication.

Two-factor authentication (2FA) can be used to add another layer of security to your account. To use 2FA, you have to download an app on your device. This app generates a code that you will have to enter when logging in, changing your password and more. You can download the free Google Authenticator app from the Google Play Store for Android or the Apple App Store for iPhone and iPad.

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Menu options on your Customer Page

Van Slooten Klant pagina Ritten Facturen Ziek/vakantie **Profiel**

The "Ritten" (rides) tab

On "Uw ritten" (your rides), you can view your child's planned rides.

Uw ritten

Van

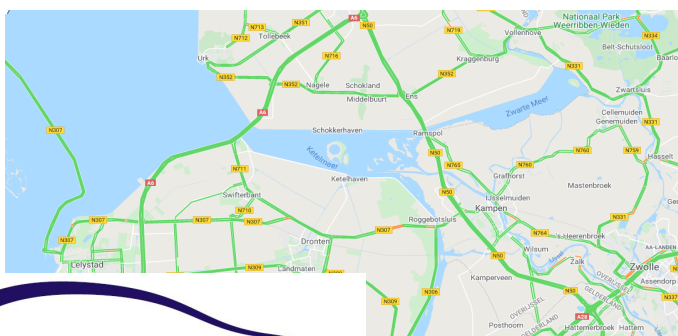
Tot en met

Zoeken

Naar

Overige ☐ Samenstellingen uitvouwen

E-mail over Stuur een glimlach Stuur een frons Tracking & Tracing



On the "Tracking & Tracing" tab, you can track your child's route. This feature is activated as soon as the ride starts.

You can also see your child's estimated times of arrival at the destination.

Customer Page

Menu options on your Customer Page



The “Ziek / Vakantiemeldingen” (Sick/on holiday) tab

A screenshot of a web form titled 'Slooten, Taxi en Transport - Ziek/vakantieperiodes'. The form has two rows of input fields. The first row is labeled 'Van' and the second row is labeled 'Tot en met'. Each row has a text input field, a small icon of three horizontal bars, and a clock icon. Below the input fields is a blue button with a white circular arrow icon and the text 'Bijwerken'. At the bottom of the form, there are two links: 'Ziek/vakantieperiodes' and 'E-mail over'.

Drivers are immediately notified when your child is sick or on holiday,

so you will no longer need to call us.

Please let us know when your child has recovered and needs transportation again. You can do this on the same tab.



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Menu options on your Customer Page

Contact

E-mail over Stuur een glimlach Stuur een frons Tracking & Tracing

← Terug naar overzicht



You can

easily contact us via your customer page.

You can send us an e-mail from various tabs in the app.

Your e-mail will automatically be sent to the transportation coordinator, who will contact you as soon as possible if necessary.

Satisfied with the ride? Send us a smile.

Stuur een glimlach



Stuur een frons



Not quite satisfied with the ride? Send us a frown.

Submitting a complaint

You can submit a complaint by e-mail. Our complaints coordinator will deal with any complaints immediately and contact you as soon as possible.

Questions or comments?

If you still have questions or comments, please let us know, preferably by e-mail.